



## TRANSPORT SUPERVISOR: Job Description



With a strong focus on future growth we have the opportunity for a Transport Supervisor to lead our growing transport team. This role will provide driver personnel, route, and quality management to ensure service is executed efficiently and cost-effectively.

Candidates from a broad range of backgrounds are encouraged to apply, as we have recruited successful team members with Retail, Services, Armed Forces, Food Manufacturing, Engineering and Self-Employment experience. Specialist qualifications are not required, however a can-do attitude and an entrepreneurial spirit is essential.

You will be a highly motivated leader with a passion for delivering exceptional customer service, whilst keeping tight control of operational efficiencies and driving cost reductions. You will understand that communication, accountability and personal example are the cornerstones of servant leadership, and you will be just as comfortable setting an example in transport as reviewing your P&L or planning a new customer rollout.

### ADDITIONAL RESPONSIBILITIES

- ✔ Daily pre-departure support; load trucks, double check manifests & routes, quality check transporters and brief employees, hold tail gate safety meeting with drivers weekly
- ✔ Ensure Drivers manage routing to ensure maximum productivity; keep within assigned route and raise issues where required
- ✔ Maintain inter-departmental communication between our plant operations, sales, and field operations teams
- ✔ Perform daily driver route debrief session to solve problems and manage customer service issues
- ✔ Observe driver conduct and performance, to include competence evaluations and performance reviews
- ✔ Coordinate scheduled vehicle servicing and rectification of equipment issues to improve vehicle performance as required
- ✔ Responsible for ensuring Driver compliance with Occupational Health and Safety legislation and principles
- ✔ Quality check all product being unloaded and loaded into trucks pre and post trip
- ✔ Cost savings initiatives including managing overtime, accurate headcount, and performance
- ✔ Driving when Drivers are out on vacation, sick, or other

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# TRANSPORT SUPERVISOR: Job Description Continued....

## REQUIREMENTS

- ✔ Valid Class A or B driver's license
- ✔ 24 months of verifiable, related behind the wheel commercial driving experience
- ✔ Clean 10 year DMV (dated within last 30 days)
- ✔ 3+ years in a management or supervisor position
- ✔ Ability to converse with the general public, understand highway traffic and signals, respond to official questions, and be able to make legible entries on reports and records
- ✔ Ability and knowledge to safely load and properly block, brace, and secure the cargo
- ✔ Strong knowledge of DOT rules, regulations, and log books
- ✔ Strong focus on Customer Service
- ✔ Proficient in Microsoft (Word, Excel, etc.)
- ✔ Possess (or obtain) a valid DOT medical certificate

## WHO ARE WE? WHY WOULD YOU WANT TO JOIN US?

We are a healthcare service company providing safety systems and medical waste collection for hospitals, medical centers, pharmacies, nursing homes and an array of customers within the healthcare setting. Our focus is delivering quality and safety-focused medical waste management services that reduce needlestick injuries, positively impact infection control and reduce environmental burden.

We are a growing company with endless possibilities for growth; you will not feel stuck in your position. Daniels Health offers support and training for those that really want to make an impact and grow personally and professionally in their operations career.